

## Rebate Guidelines

1. Applicants must be the member of record for an active, non delinquent account.
2. Rebates available for residential single family and multi-family members. Rebate is not available for new construction members.
3. Maintenance must be performed on centrally ducted heat pumps or central air conditioning units to qualify for the rebate.
4. Rebate is \$30 per unit. Maximum of two units per dwelling.
5. Rebate will not exceed the cost of the tune-up rebate.
6. Application must be submitted within 60 days of service completion date.
7. Rebates are only available for tune-ups performed on a premise served by Lumbee River EMC.
8. Maintenance must be performed by a Lumbee River EMC prequalified Heating and Cooling Contractor.
9. A completed Heating and Cooling Rebate Application is required.
10. Application must be signed and dated by both the member and the HVAC contractor.
11. Member must submit a dated, detailed invoice as proof of service completion.
12. Failure to provide required information may result in denial of the rebate.
13. Rebates are awarded on a first-come, first-serve basis until program funds have been depleted.
14. Lumbee River EMC reserves the right to amend or discontinue this program without notice.
15. Member shall not be eligible for the heating and cooling rebate for three years following the tune-up of the HVAC units specified on this application.
16. Rebates are only available for tune-ups performed on or after March 1, 2010.

**If you have questions, call  
(910) 843-4131 or 1-800-683-5571**



A Touchstone Energy® Cooperative

# Heating and Cooling Tune-up Rebate



## Smart Decisions Today . . . Make a More Comfortable Tomorrow

Lumbee River EMC residential single family and multi-family members may qualify for a **\$30** rebate to have a heating and/or cooling tune-up performed on their centrally ducted air conditioning units and heat pumps.



# HEATING AND COOLING TUNE-UP REBATE



There is nothing better for your heating and/or air conditioning system than annual maintenance. Annual maintenance allows your system to work efficiently all year round. A system that is maintained annually experiences considerably fewer breakdowns. This also eliminates the need to pay for costly repairs. You'll enjoy the peace of mind in knowing that your system is saving you money on your electric bill every time it comes on. [Certain restrictions apply: see Rebate Guidelines.](#)

## Member Information

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

\_\_\_\_\_ Zip: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

Account No.: \_\_\_\_\_

Single Family     Multi-Family/Rental

By my signature, I understand that Lumbee River EMC is providing a \$30 rebate after the completion of a heating and cooling tune-up on either my central air conditioner or heat pump. Lumbee River EMC is not responsible for the heating and/or cooling systems performance or energy savings, and does not provide any warranties or guarantees, expressed or implied. I certify the information provided with this application is true, and **I have read and understand the program guidelines.**

Signature: \_\_\_\_\_

I would prefer: (check one)

\$30.00 Rebate Check

Donate \$30.00 rebate to LREMC Cares

This program is administered by community service agencies to assist Lumbee River members in a crisis situation with their electric bill.

## Rebate Process

1. Select a Lumbee River EMC prequalified HVAC contractor. Visit [www.lumbeeriver.com](http://www.lumbeeriver.com) to view the contractor list. Contractor lists are also available in any of our offices upon request.
2. Contractor must complete heating and cooling tune-up.
3. Submit the following information:
  - Application with the member's and contractor's signatures.
  - Copies of the invoice showing the date of work completed.
4. The rebate will be processed within 3-5 weeks after the properly submitted application and information is received.

Mail to:

**Lumbee River EMC**  
**HVAC Tune-Up Rebate**  
**P.O. Box 830, Red Springs, NC 28377**

## HVAC Contractor Information: (must be completed by contractor)

Company name: \_\_\_\_\_

Licence #: \_\_\_\_\_

Name of contractor: \_\_\_\_\_

Company address (street, city, state, zip): \_\_\_\_\_

Phone number: \_\_\_\_\_ Date of Service: \_\_\_\_\_

## Heating System Information

• Manufacturer: \_\_\_\_\_

• Size: (Btuh) \_\_\_\_\_ AFUE: \_\_\_\_\_

• Approximate Age: \_\_\_\_\_

## Cooling System Information

• Manufacturer: \_\_\_\_\_

• Size: (Tons) \_\_\_\_\_ SEER: \_\_\_\_\_

• Approximate Age: \_\_\_\_\_

Signature of HVAC contractor: \_\_\_\_\_

Date: \_\_\_\_\_